

Standard Operation Procedure

For Renon Smart

Cloud Platform And APP



ECOBATEnergy

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This is the cloud platform account of different levels of Renon



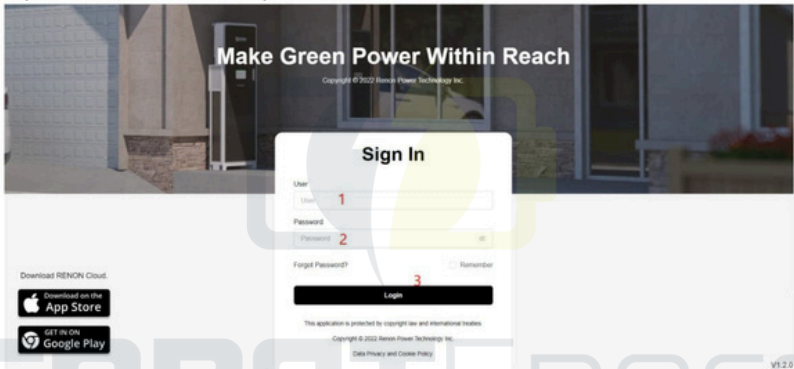
1. Cloud Platform (Web)

1.1 Login

Login

<https://www.renonsmart.com/#/login>

Input the user name and password



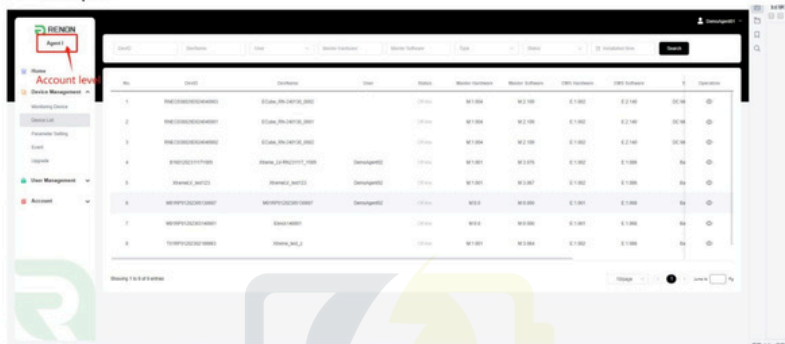
This time, Log in the installation company's account for example (log in the Agent1, Agent2, Installer, End User is the same)

1.2 Distribution device

Please make sure your account level firstly. We have a total of 6 levels of accounts, and the relationship between them is superior and subordinate. We can see our account level in the upper left corner of the interface after logging in. The distribute methods for different account levels will be different, which will be mentioned below.

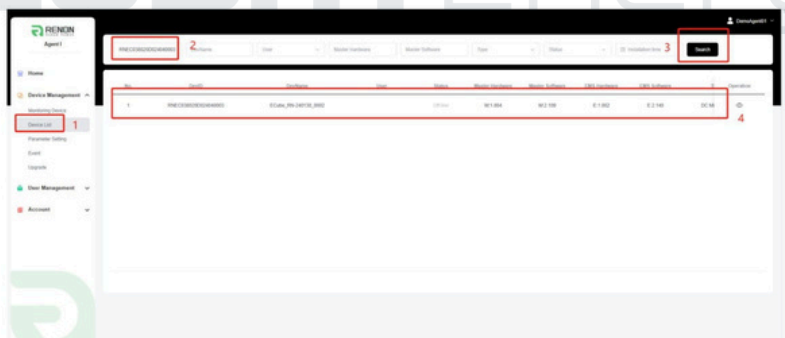


For example:



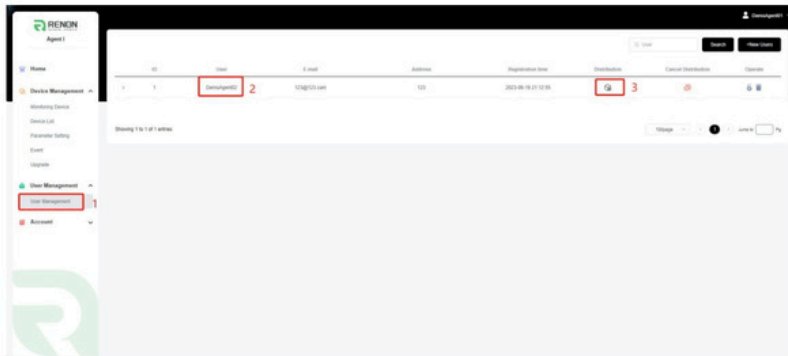
The account "DemoAgent01" Level is Agent I.
And then check whether device under your account.

- Click "Device List".
- Please input the device ID to "DEID" box.
- Click "Search" button.
- You will see the device you want. If nothing else. Please double check to make sure the device ID is correct. If there is still no device after you check, please contact your superior account administrator or Renon technical staff.



If you can find the device in your account, please follow these steps to distribute device to your subordinate account:

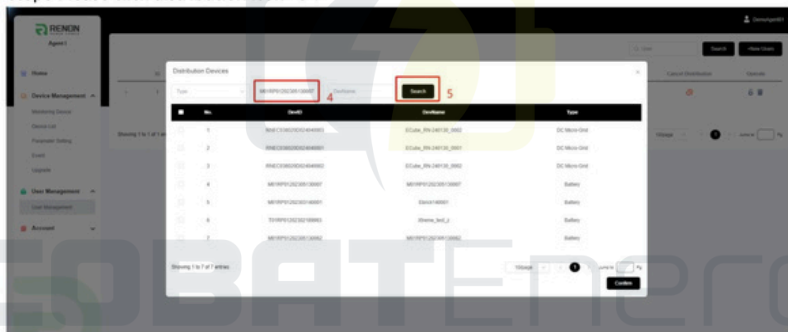
(1) If your account level is **Agent I, Agent II, Installation Company.**



Step1 Please click "Use Management";

Step2 Please find the subordinate account that you want to distribute device;

Step3 Please click distribution icon "3".



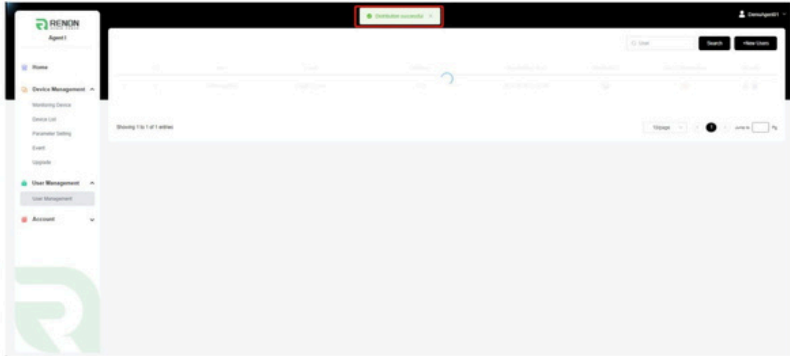
Step4 Please input the device ID to DevID box.

Step5 Click "Search" button.

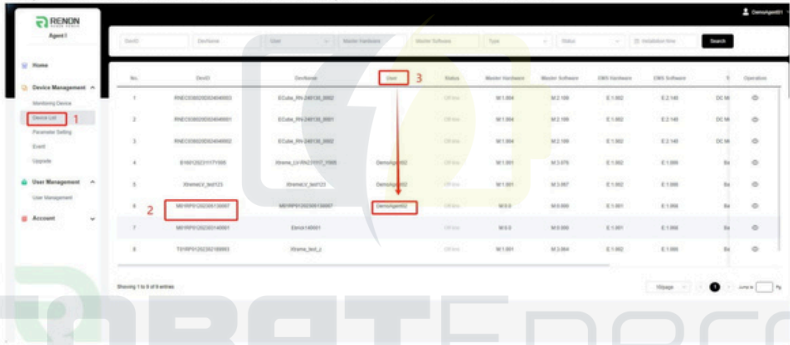


Step6 Please select the device.

Step7 Please click "Confirm" button.



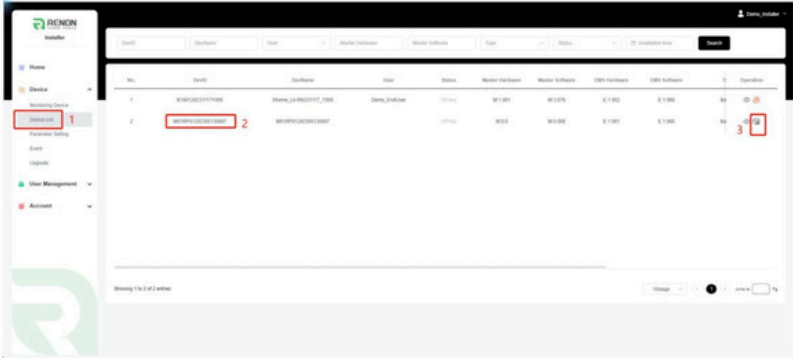
And then you can see "Distribution successful" in the top of the interface.
 Step8 Check the device has distribute to your subordinate account..



A. Please enter "Device List" interface.

B. Please find the device that you distributed. We can see this device's user is DemoAgent02. It mean the device distribution have finished. We can also check whether the device distribution is successful by logging in DemoAgent02.

(2) If your account level is **Installer**



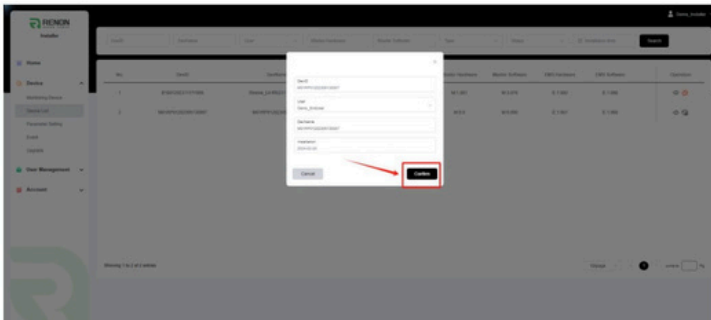
Step1 Please enter "Device List" interface.

Step2 Please find the device that need to distribute.

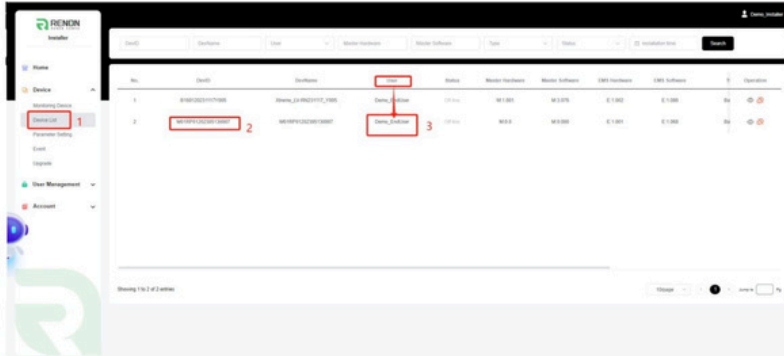
Step3 Please click the icon of picture.



Step4 Please click the small triangle to select the user to whom you want to assign the device.



Step5 Click "Confirm" button.



Step6 Check whether distribute successfully:

- A. Please enter "Device List" interface.
- B. Please find the device that you distributed.
- C. We can see this device's user is Demo_EndUser. It mean the device distribution have finished. We can also check whether the device distribution is successful by logging in Demo_EndUser.

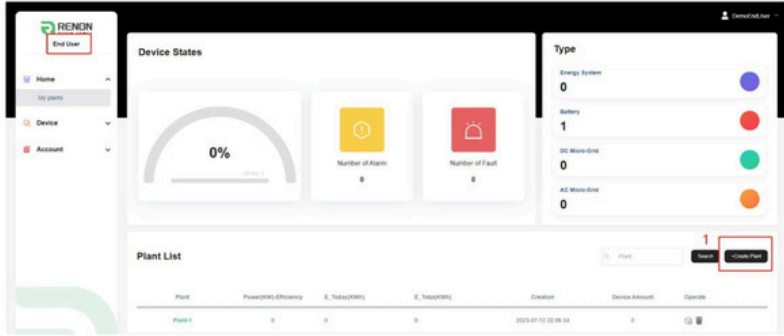
1.3 Create the EndUser's Plant and Add the devices to it on Web

1.3.1 Create the EndUser's Plant on Web

Note: Only the EndUser level has the priority to create Plants.

Log in the EndUser account on Renon Smart Web First.

Step 1: Click the "Create Plant" icon

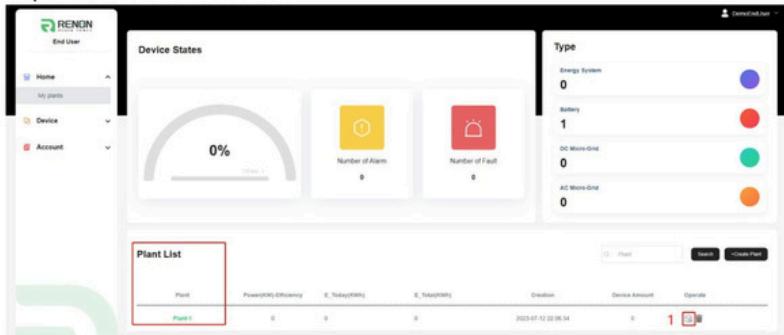


Step2, Step3: Fill in the complete information in the box and them Comfirm.

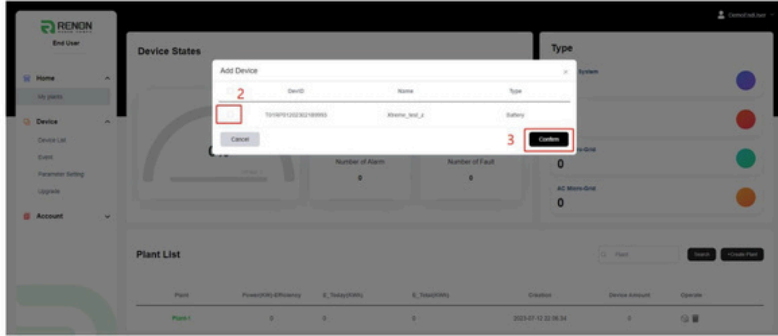


1.3.2 Distribute/Add the devices to plant on Web

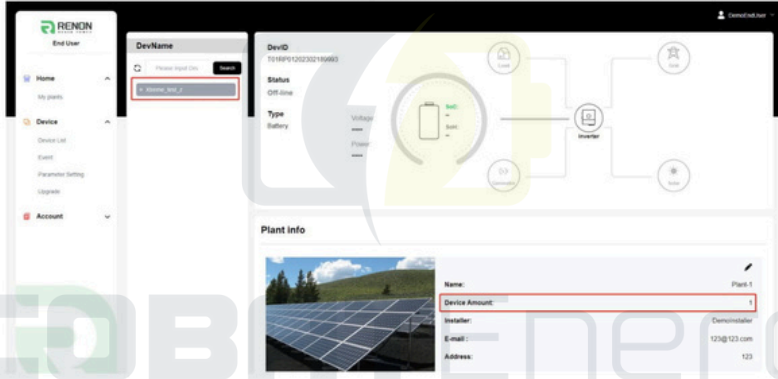
Step 1: Click this "distribution" icon



Step 2, Step3: choose the devices you want to add to the Plant, and then Comfirm it.

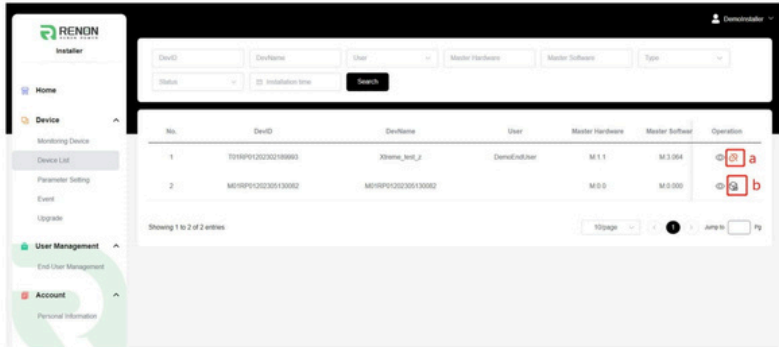


Step 4: Click on the green icon of the Plant name you created, you can check that the add operation was successful or not. (The following is an example of the successful addition operation)

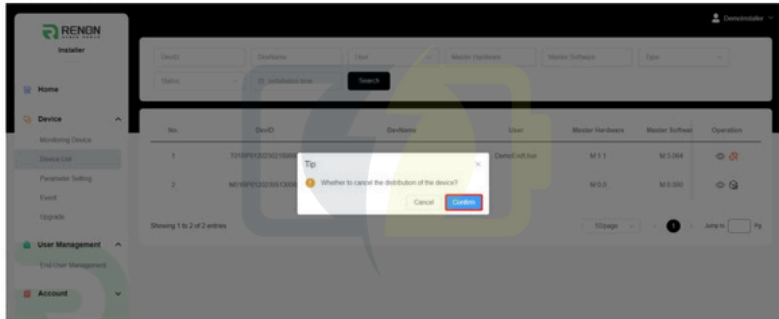


1.4 Cancel distribution of devices

When you want to take back the device of your sub-account, you need to log in to the account one level above your sub-account first.

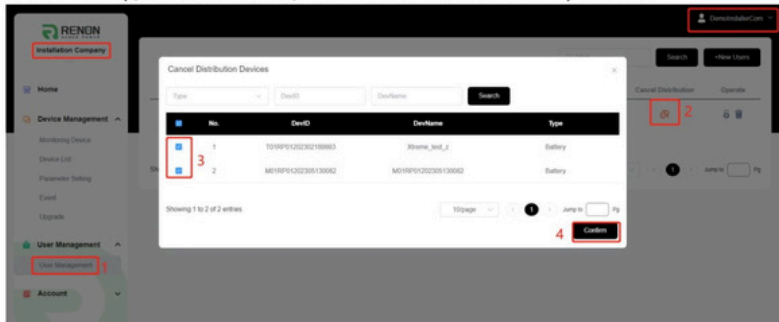


Click on icon 'a' and then click confirm to cancel distribution the allocated devices from the end user's account.



If you need to continue cancel distribution the device to a higher level, you need to log in a higher-level account.

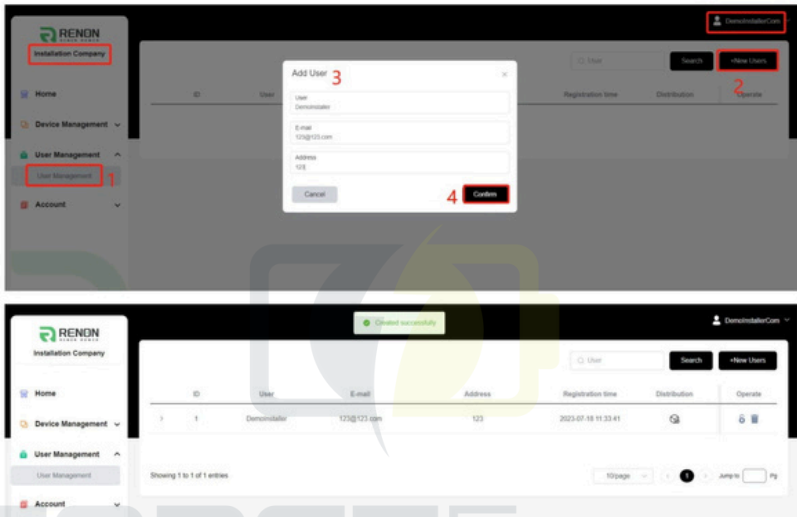
After logging in a higher-level account, check the equipment that needs to be cancel distributed in the third step, then click 'confirm', and the device can be successfully retracted.



1.5 Create new user (next level)

Click the User Management, and click 'add New Users'

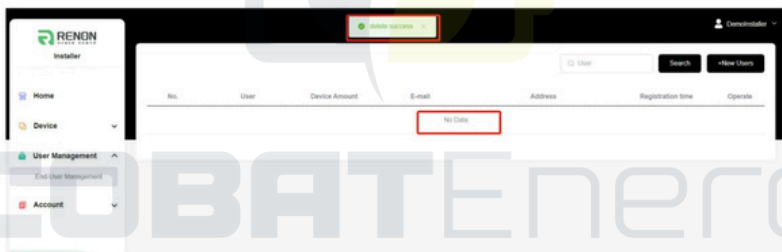
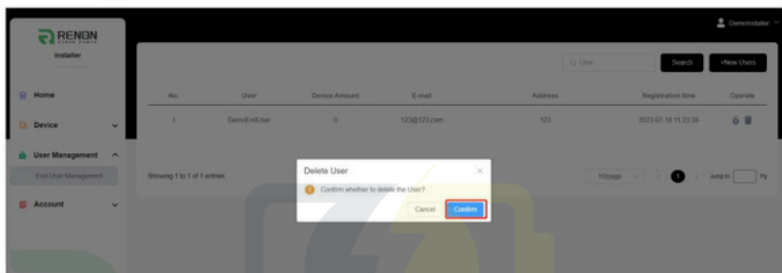
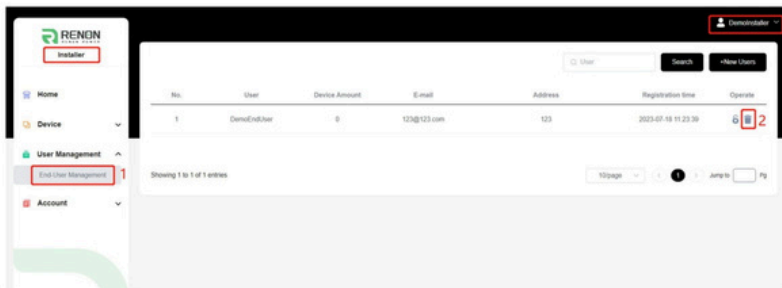
Fill in the user's name, E-mail and address, and click confirm to automatically generate a sub-user account. The default password is 123456789



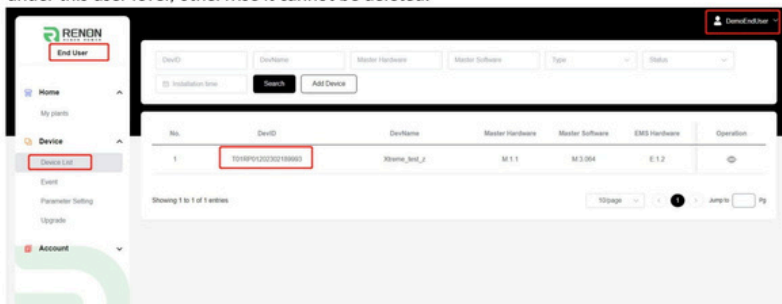
After logging in the newly created user, if you need to continue creating the next level of this account, you can repeat the above operation

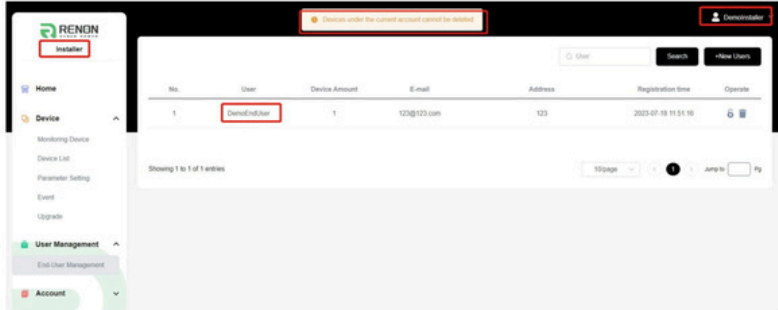
1.6 Delete user

Click the End-User Management and click the icon '2', then click the 'confirm'



It should be noted that before deleting a user, it is necessary to ensure that there are no devices under this user level, otherwise it cannot be deleted.

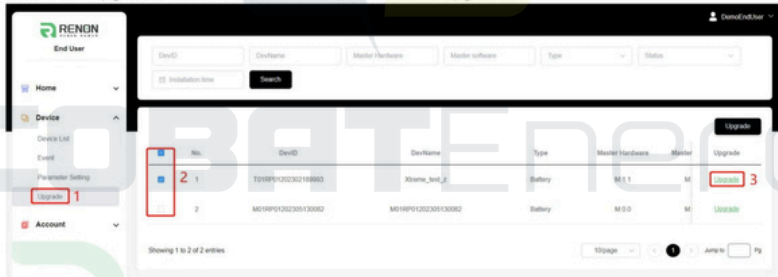




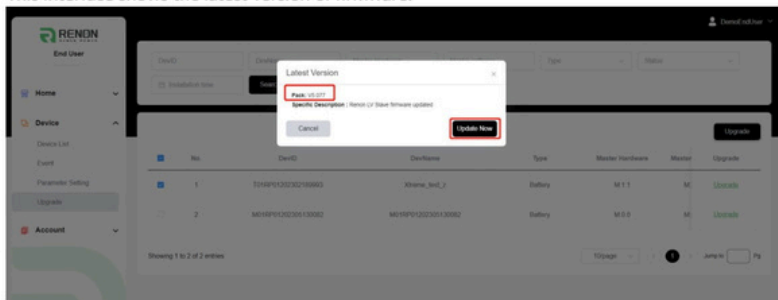
If you want to delete an account, you need to cancel distribution all its subordinate devices and delete all its subordinate accounts. Then, log in the higher-level account and cancel distribution all the devices owned by the account before deleting the account.

1.7 Upgrade

Click the 'Upgrade', select the device that needs to be upgraded



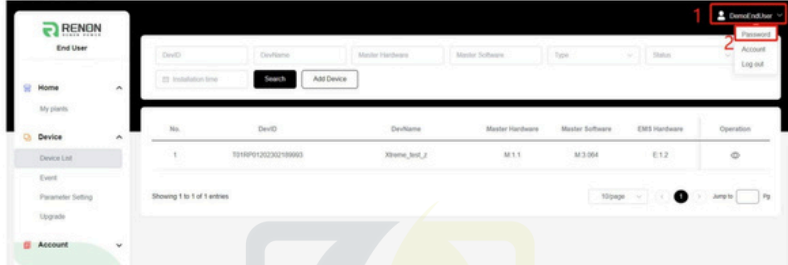
This interface shows the latest version of firmware.



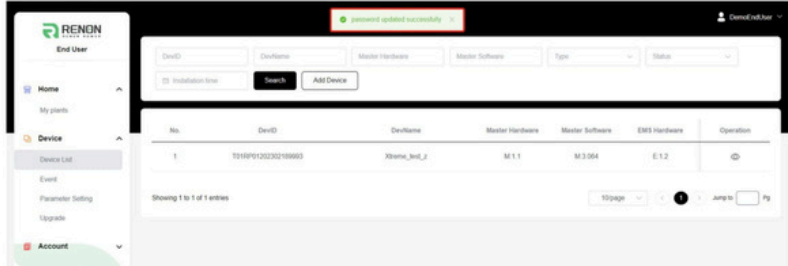
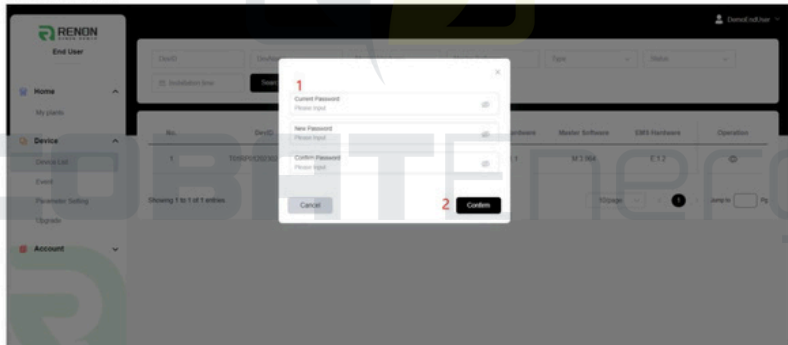
Upgrade devices on cloud platform will upgrade both EMS and BMS to the latest version at once

1.8 Reset password

Click 1 and 2



Enter the current password and then enter a new password
Click 'confirm'



Then the next time you log in, you can use the modified password.



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2. APP

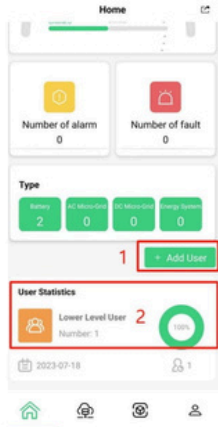
2.1 Log in



2.2 Create new user (next level)

Method 1:

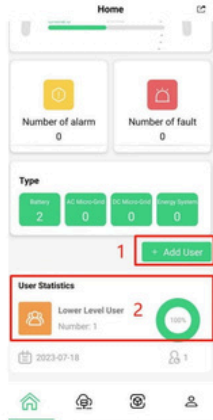
Click 1



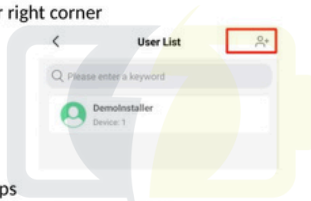
Fill in the user's name, E-mail and address, and click confirm to automatically generate a sub-user account. The default password is 123456789

Method 2:

Click 2



Click on the icon in the upper right corner

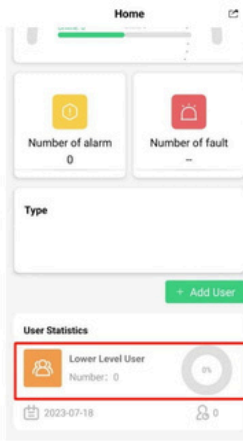


Then repeat the previous steps

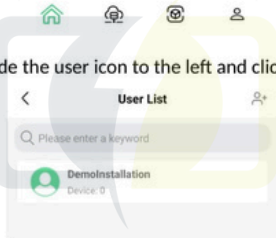


2.3 Delete user

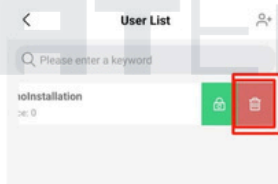
Click 'Lower level User'



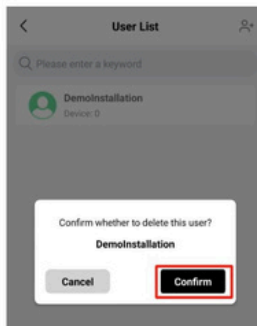
After entering this interface, slide the user icon to the left and click Delete



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Click confirm to delete the user



2.4 Distribution device

Method 1 :

Click on the icon in the upper right corner



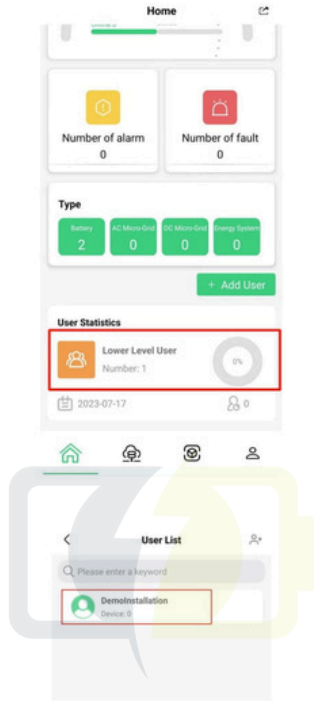
Select the devices and users to be distributed

The Distribution dialog box shows the following fields:

- User: DemoInstallation
- DevId: M01RPO1202305130082
- DevName: M01RPO1202305130082
- Confirm
- Please select device: M01RPO1202305130082 (checked), Xtreme_test_2

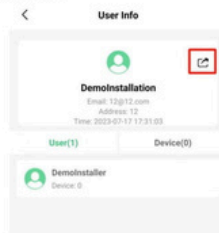
Method2 :

Select users who need to receive devices



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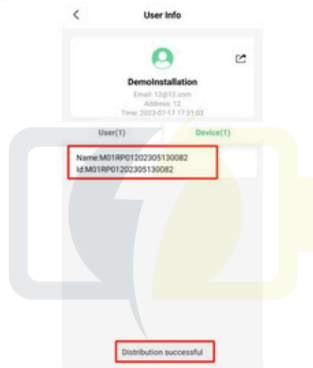
Click on the icon in the upper right corner



After selecting the devices to be distributed, click confirm



Device distribution successful



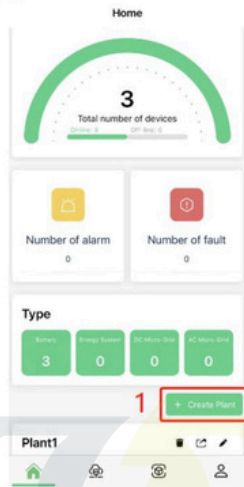
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2.5 Create the EndUser's Plant and Add the devices to it on App

2.5.1 Create the EndUser's Plant on App

Note: Only the EndUser level has the priority to create Plants.
Log in the EndUser account on Renon Smart Web First.

Step 1: Click the "Create Plant" icon



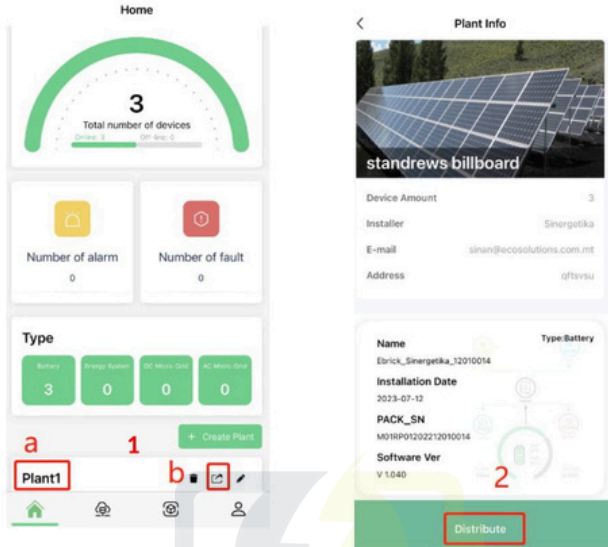
Step2, Step3: Fill in the complete information in the box and them Confirm.



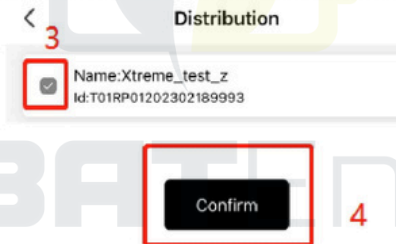
2.5.1 Distribute/Add the devices to it on App

Step 1: Click "a" or "b" icon to distribute the devices to the Plant

Step 2: Click "Distribute" icon

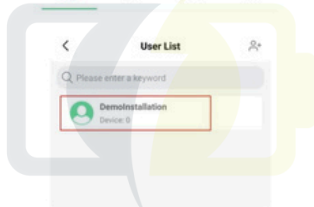
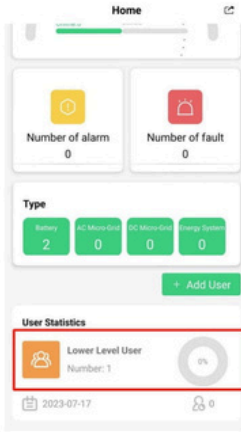


Step 3, Step4: choose the devices you want to add to the plant and then click confirm.

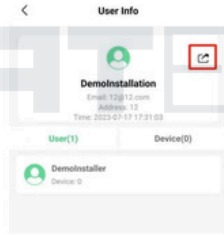


2.6 Cancel distribution

Select the user who needs to cancel distribution the device



Click on the icon in the upper right corner

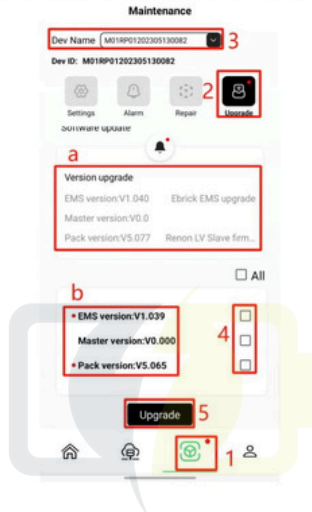


Uncheck and click confirm



2.7 Upgrade

Click 1 and 2, then select the device that needs to be upgraded
Then click 4, selecting the firmware that needs to be upgraded, then click 5

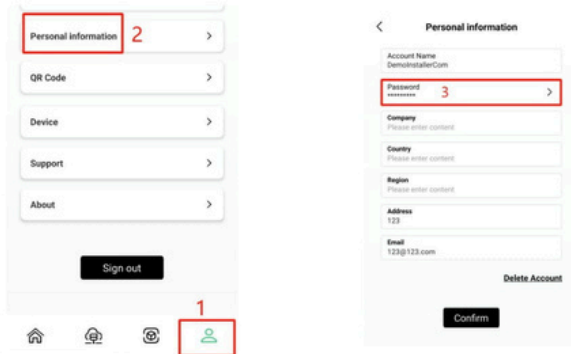


You can choose to upgrade EMS or Pack separately, or you can choose 'All' to upgrade all firmware

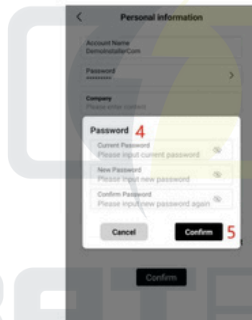
The area 'a' is the latest version of EMS and BMS on cloud, while the area 'b' is the current version of this battery

2.8 Reset password

Click 1, 2 and 3



Enter the current password and then enter a new password
Click 'confirm'



Then the next time you log in, you can use the modified password.



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AVANTAJE EXCLUSIVISTE INSTALATORI & REVÂNZĂTORI B2B



**Preturi
dedicate**

**Pentru Instalatori
& Revânzători**



**Termene
de plată**

Până la 90 zile



**Stoc
permanent
in România**



**Livrare
imediată**

24 - 48 ore





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01

Prețuri dedicate

**Pentru Instalatori
& Revânzători**



Punem accent pe parteneriatele noastre și recunoaștem rolul vital pe care îl jucați în industria energiei solare.

De aceea, oferim prețuri dedicate și competitive pentru instalatori și revânzători.

Aveți avantajul de a obține produsele noastre la costuri atractive, ceea ce vă permite să maximizați profitabilitatea și să oferiți prețuri competitive clienților dumneavoastră.

Suntem aici să creștem împreună.



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02 **Stoc permanent**
Stoc permanent în România

Avem un stoc amplu de echipamente fotovoltaice în depozitul nostru din România.

Acest lucru ne permite să vă oferim posibilitatea de a ridica produsele imediat după comandă.

Nu trebuie să vă faceți griji cu privire la disponibilitatea sau întârzierile în livrare.

Suntem aici pentru a vă asigura că aveți acces rapid la echipamentele necesare pentru proiectele dvs.



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03 Termene de plată
De până la **90 de zile**



Înțelegem că gestionarea fluxului de numerar este esențială în afacerea dumneavoastră.

Prin parteneriatul cu Ecobat Energy, puteți beneficia de **termene de plată extinse de până la 90 de zile.**


Aceasta vă oferă flexibilitate financiară și vă permite să vă gestionați resursele într-un mod eficient.

Lucrând cu **Ecobat Energy**, veți avea un partener de încredere, **importator direct**, care vă oferă toate facilitățile necesare pentru a vă dezvolta afacerea în domeniul energiei solare.



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04 **Livrare imediată**
Livrare în **24-48 de ore**
oriunde în România



Înțelegem importanța unei livrări rapide și eficiente, într-o piață din ce în ce mai concurențială.

Cunoaștem urgența cu care utilizatorul final își dorește să definitiveze proiectul.

Colaborând cu Ecobat Energy, beneficiați de livrarea comenzilor dvs. în termen de 24-48 de ore, indiferent de locația din România.

Ne angajăm să vă furnizăm produsele la timp, astfel încât să puteți continua proiectele în mod eficient.



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Ești instalator sau revânzător de echipamente fotovoltaice?

Devino partener B2B EcobatEnergy și beneficiază acum de toate avantajele exclusive.

www.ecobatenergy.ro

office@ecobatenergy.ro

0786.913.321